



IT'S ALMOST POOL SEASON!

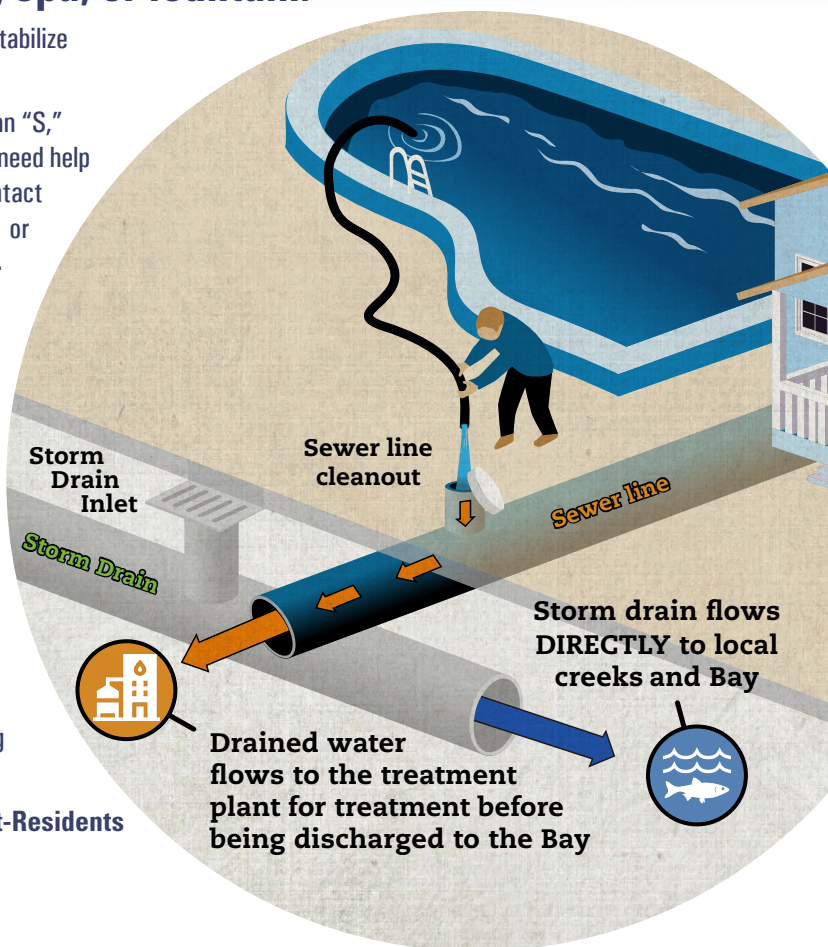
Warm weather is ahead, which means pool season is around the corner! If you need to drain your pool, spa, or fountain, **ONLY drain to your sanitary sewer line cleanout.** Draining to the street, sidewalk, or lawn could lead to copper, chlorine, and other chemicals ending up in creeks and the Bay where it can harm wildlife.

When draining your pool, spa, or fountain:

- To conserve water, only drain your pool to stabilize water hardness or make a repair.
- Look for your sewer cleanout marked with an "S," usually located in a landscaped area. If you need help locating your cleanout, call a plumber or contact City of Palo Alto Utilities at (650) 329-2161 or UtilitiesCustomerService@paloalto.gov.
- Use a garden hose to drain your pool, spa, or fountain into the cleanout.
- Clean filter with a hose and in an area that ensures no water enters any storm drains.
- To avoid sewer overflows, don't drain pools on rainy days and keep the flow rate slow, around 30 gallons per minute.

For pools larger than 20,000 gallons or to drain to a City manhole, contact the Regional Water Quality Control Plant at Pretreatment@paloalto.gov prior to draining to avoid a sewer backup.

Visit PaloAlto.gov/WastewaterTreatment-Residents for more information.



REGIONAL
WATER QUALITY
CONTROL PLANT

Individuals with disabilities who require accommodations to access City facilities, services or programs, or who would like information on the City's compliance with the Americans with Disabilities Act (ADA) of 1990, may contact the City's ADA Coordinator at (650) 329-2550 (voice) or email ada@paloalto.gov
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